

Exceptional service in the national interest

ENABLING INNOVATION IN ALL ASPECTS OF THE ENTERPRISE



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Agenda

- Sandia National Laboratories Overview
- Key Principles for Enabling Innovation
 - Drive from the top
 - Empower the workforce
 - Reward and recognize behaviors
 - Drive a spectrum from formality to daily innovation
 - Embed in all areas of the business
- Questions



I am informed that the Atomic Energy Commission intends the direction of the Sandia Laboratory at Albuquerque, New Mexico.

This operation, which is a vital segment of the atomic weapons program, is of extreme importance and urgency in the national defense, and should have the best possible technical direc-

I hope that after you have heard more in detail from the Atomic Energy Commission, your organisation will find it possible to undertake this task. In my opinion you have here an opportunity to render an exceptional service in the national interest-

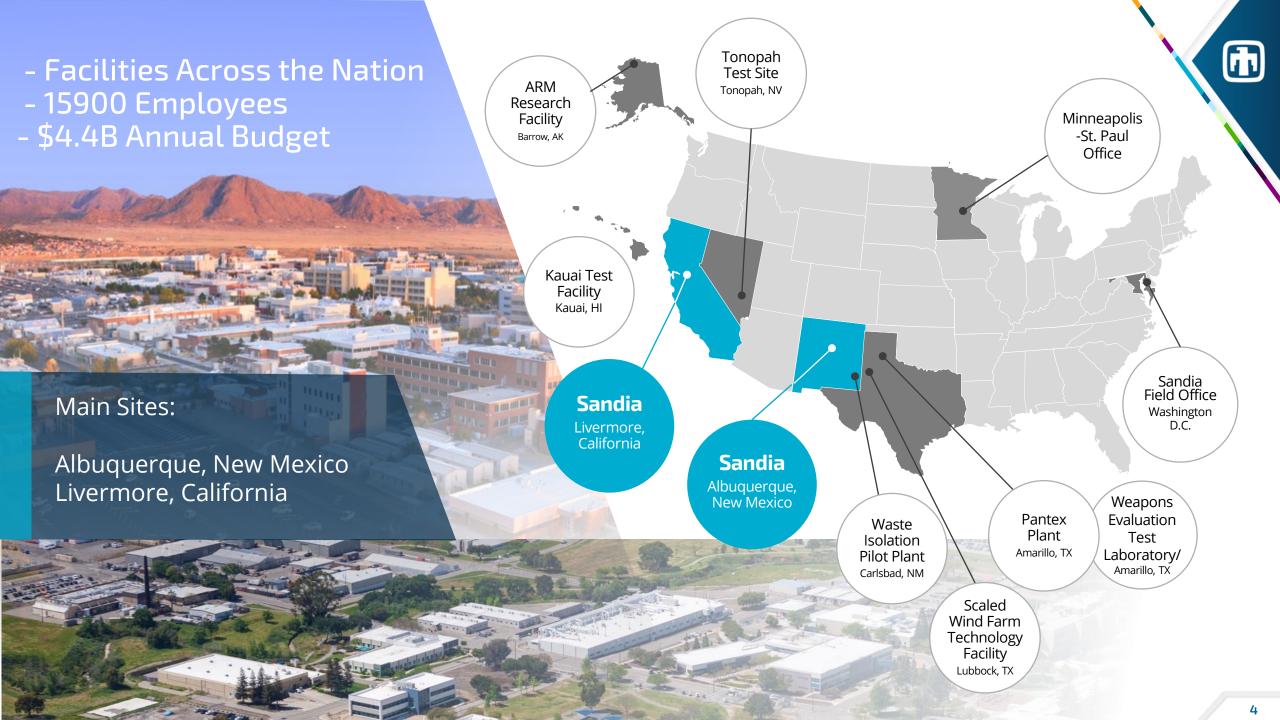
I am writing a similar note direct to Dr. O. E. Buckley.

American Telephone and Telegraph Company,

- Federally Funded Research and Development Center
 - November 1, 1949: Sandia Laboratory established
 - March 8, 1956: Sandia California officially opened
 - AT&T: 1949–1993
 - Martin Marietta: 1993–1995
 - Lockheed Martin: 1995–2017
 - Honeywell: 2017–present







NATIONAL SECURITY IS OUR MISSION



Sandia delivers essential science and technology to address the nation's most challenging security issues









PURPOSE

We render exceptional service in the national interest

VISION

We make Sandia a leader in keeping the world safe and secure

MISSION

We use innovative science and engineering to anticipate and solve the most challenging national security problems

OBJECTIVE

In 10 years, we will have unleashed high-velocity engineering to counter global threats



- Trive from the top
- Empower the workforce
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- Orive a spectrum from formality to daily innovation
- Embed in all areas of the business

Orive From The Top

- NNSA's Enhanced Mission Delivery Initiative to significantly improve efficiency and effectiveness of ND programs
- Sandia's Strategic Goals:
 - Accelerate Innovation
 - Modern Engineering
- Leadership commitment at all levels
- Accountability
- Innovation call to action by the Laboratory Director







By FY27, Sandia will be a **leader in scientific**, **engineering and operational innovation** and an employer of choice for highly innovative and creative talent.



To counter threats, Sandia must be nimble in generating and applying novel ideas.



Elements to achieve this Goal:

- Innovation Strategies
- •Innovation Tools
- Innovation Skill-Building
- People & Culture
- Innovation Pilots
- Exemplars



Innovation is developing and applying an idea, expert knowledge, or technology in a novel way to address a specific challenge and achieves value for the laboratories or our partners.

Highly innovative and creative talent has courage to challenge the status quo and is enabled by an environment and culture that supports and celebrates risk-taking and failure in pursuit of new and improved solutions to business and technical challenges.

Empower the Workforce



Unleash Excellence: Excellence vs Perfection Behaviors

When focused on excellence rather than perfection, Sandia employees have more opportunities to take intelligent risks, challenge the status quo, experiment, fail as a means of learning and suggest

red tape-cutting efforts.





Empower the Workforce



Unleash Excellence: Crowdsourcing for Ideas

- System for all members of the workforce to submit ideas for cutting red-tape and increasing the efficiency and effectiveness for how we do work.
- Over 300 ideas submitted to date, approximately 20% being implemented.



People and Culture Strategy

- Aimed at maximizing the success of our people and is focused on the continued care of our people and the maximization of organizational performance.
- Four pillars aimed at examining and enhancing key elements that impact success of every MOW.





Effectiveness



Organizational Culture



Employee Health and Well-Being



Reward and Recognize Behaviors









All 3 behaviors are essential.

New recognition categories added for Innovation and Operational Excellence.

Behaviors as part of the performance management system: Courageous: innovative solutions; intelligent risk taking



New recognition categories added:

Innovation Mindset – creates value by applying novel solutions to meaningful problems

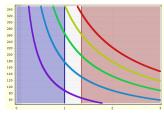
Intelligent Risk Taker – embraces critically thought out risk to bring added value to the Labs.

Drive a Spectrum From Daily to Formal Innovation





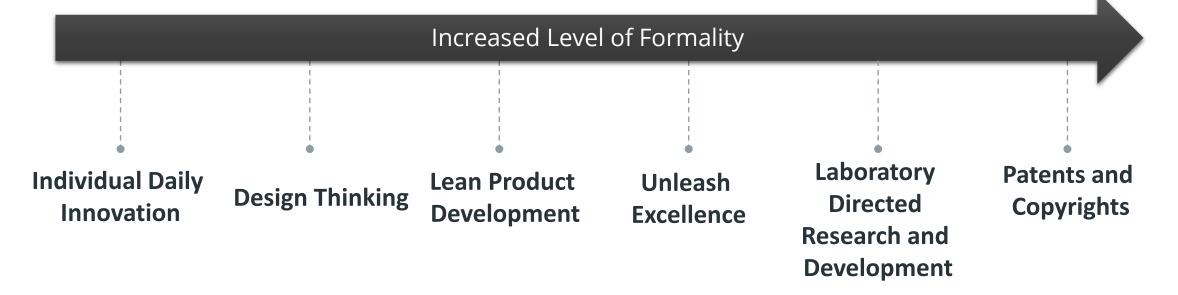




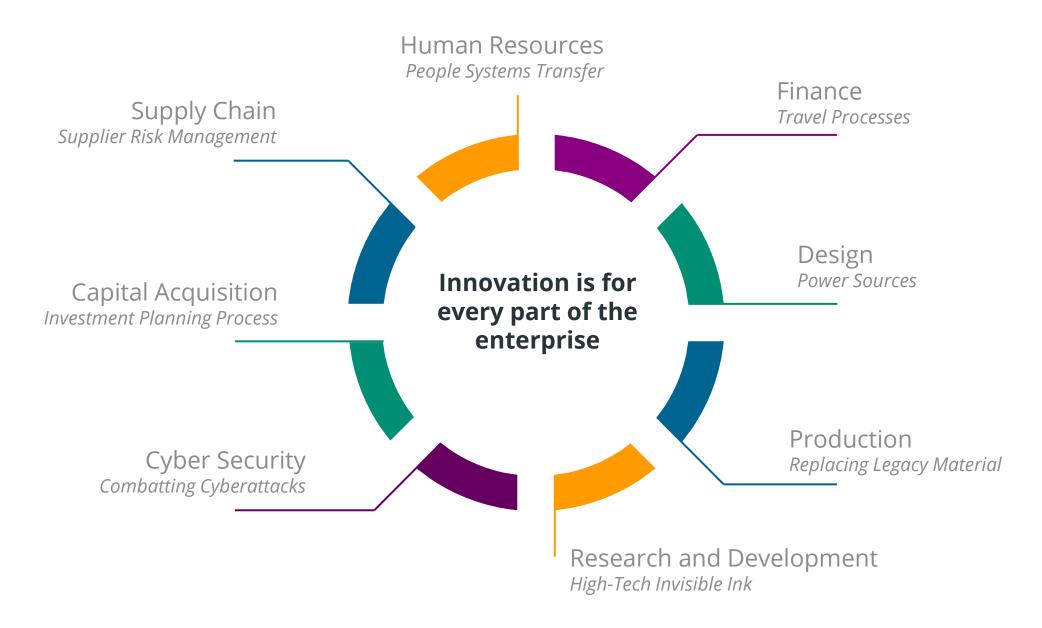








Embed in All Aspects of the Business







How might we improve the business travel experience?

Problem

Booking travel is painful

Approach

- Removal of excess approvals
- Policy redesign with a user focus
- Streamlined reporting and reimbursement processes
- Additional booking options
- Case management

Result

Increased travel satisfaction



Design – Power Sources



Increase speed and flow of product development from idea generation to successful delivery



Problem

It takes too long to yield a good design

Approach

Set Based Concurrent Engineering Successes for power sources

Result

- Producing designs in half the time
- Evaluating and assessing design options faster (75-90% reduction in time)

Cyber Security – Combatting Cyber Attacks



Cyberdefense for military aircraft against a machine learning system trained to break it

Problem

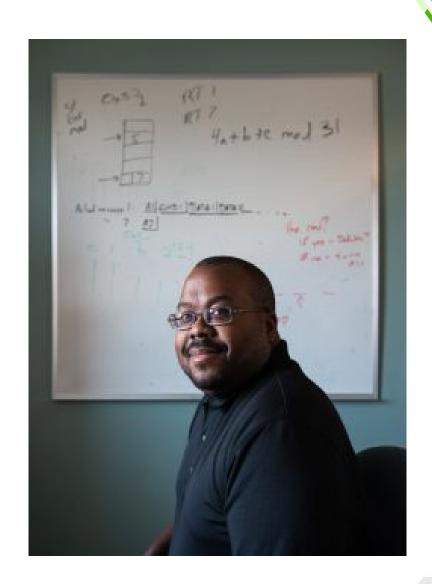
- Securing military networks is a national security imperative
- Unique cyber security challenge are small networks

Approach

- Build a big wall
- Detect
- Moving target

Result

Randomization combating machine learning







Build a culture of innovation where there is high complexity and high consequence if we get it wrong

Problem

Legacy material will no longer be manufactured

Approach

Design Thinking

Result

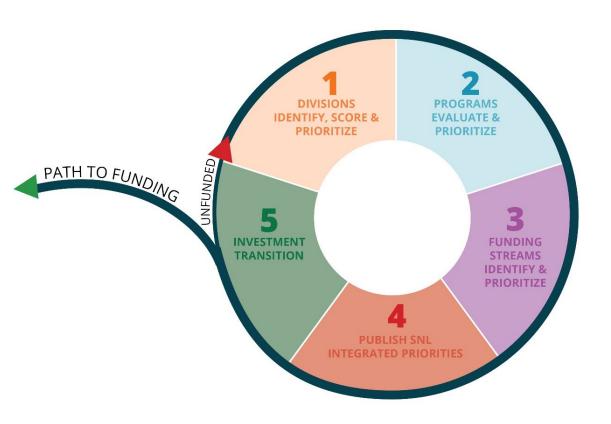
- Proven example of applying innovation
- Better, cheaper replacement material



(E) Capital Acquisition - Investment Planning Process



Goal: Create a single prioritized list of facilities and infrastructure needs



Problem

There are 30 data calls and investment and the enterprise is not getting its capital acquisition needs met.

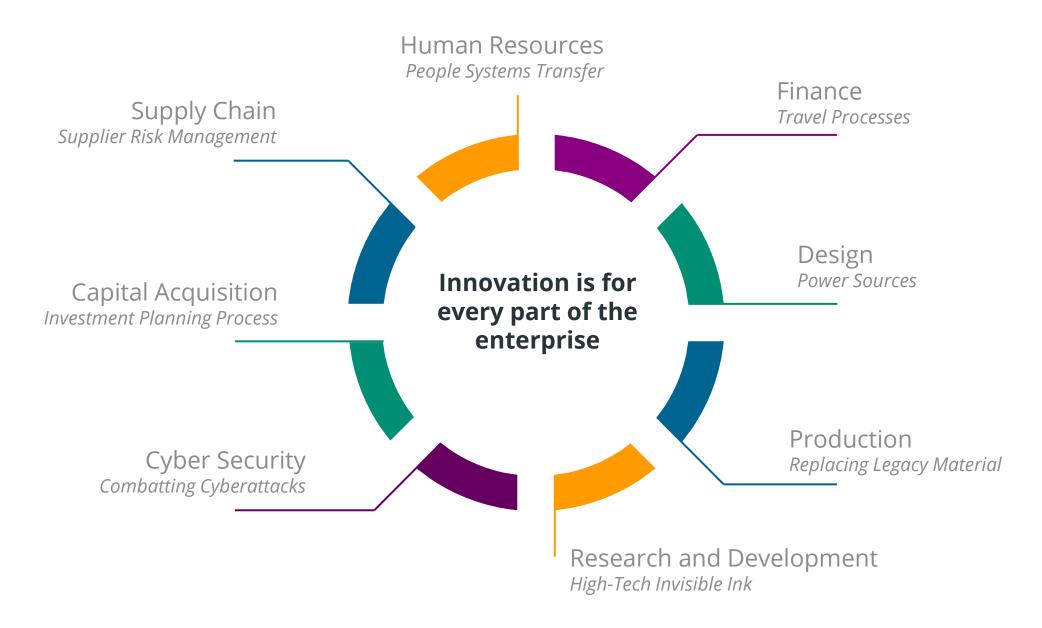
Approach

- Structured Problem Solving
- User Centered Design

Result

Effectively embedded a sustained innovative and lean culture, including lean leadership behaviors and the team iteratively designing with the user in mind

Embed in All Aspects of the Business



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